

Little Sisters of the Poor Time & Life

Jeanne Jugan Residence, San Pedro, CA

May 2011



Our nursing staff takes pride in our five-star rating while Mother Paul holds a picture of St. Jeanne Jugan in recognition of her inspiration to all of our employees.



Our maintenance and housekeeping staff celebrate our award and the major role they play in keeping our Home so comfortable for the Residents.



Three of our Residents (center bottom) who regularly volunteer in the kitchen/dining room join the kitchen staff in celebration of our five-star award.

FIVE-STAR QUALITY RATING

The members of our staff are thrilled with our Five Star Quality Rating," said Mother Paul. "Everyone works so hard to make our Home a safe, comfortable and active environment for our Residents. It is rewarding to have this recognized by an objective review."

The Five-Star Quality Rating is awarded by the federal Centers for Medicare and Medicaid Services (CMS). The rating is based on continued efforts to help consumers more easily compare nursing homes and was most recently updated through the work of the quality improvement campaign by Advancing Excellence in America's Nursing Homes.

The overall rating is developed by reviewing three sources of data: health inspections, staffing, and quality measures.

"A trained team of objective surveyors from the California Department of Public Health visits our Home each year," explains Victor Salcido, HR director. "They check on the quality of care, inspect medical records, and talk with residents about their care. It actually goes very smoothly for us."

Overall staffing and trained nursing levels are also important in the rating. According to Sr. Clotilde, Director of Nursing, "While we follow and often exceed the required staffing hours per Resident per day, what makes our Home so special is the dedication and tenure of our employees. They embrace the spirit of St. Jeanne Jugan and serve with true caring and love."

Another aspect of the Five Star Rating is provided by an in-depth look at how well our Home performs on ten aspects of care. Care information is regularly collected on all Residents and reported as required to Medicare for evaluation. The information includes the Residents' health, physical functioning, mental status, and general well being. Again, our Home excells in the areas of analysis.

As one Resident notes, "It says right on our award 'Five-stars out of five stars. It doesn't get any better than that! I feel so fortunate to live in this wonderful Home."

"Although we take pride in this accomplishment, we realize that the real measure of success is in the happiness of our Residents. We encourage you to arrange a visit to our Home. It is always a delight to give visitors a tour so they can meet our Residents and experience first-hand the life of our Home," adds Mother Paul.

AROUND OUR HOME

Our Gift Shop: Handmade Treasures for Sale

Please come by to browse through our wonderful Gift Shop. It is filled with unique items including knitted and crocheted baby gifts; embroidered towels, placemats, and pillow cases; scarves, blankets, and aprons; small and large ceramic pieces; gift cards and more. Our inventory is refreshed with love by our Residents and volunteers who contribute their time and talent making many of these specialty items.

Gift Shop hours: Monday through Friday 10:00 am to 12:00 pm and 1:00 pm to 3:00 pm Saturday 10:00 am to 5:30 pm



Resident Milka Lukrich holds a crocheted baby gift and her daughter Margarida Bracco, a volunteer who contributes many handmade items, holds embroidered pillow cases. These and other fine gifts are for sale in our Gift Shop.

ICE CREAM SOCIAL: A WEDNESDAY TRADITION

n any Wednesday at 3:00, you can find the Residents on our 1st floor gathered in their parlor area enjoying a good, old-fashion ice cream social. The ice cream cart is the center of attention with its four or five varieties of ice cream along with the many treats for toppings, from caramel and whipping cream to chocolate syrup and nuts.

"Even with all the variety, I know exactly what each Resident is going to order," jokes Jackie Ramirez, activities assistant. "They like what they like. And, that's a good thing, because if someone is under the weather and can't make the social, I can deliver their treat right to their room. No one wants to miss Wednesday ice cream!"



Employees Becky Elizalde and Jackie Ramirez serve up ice cream sundaes for the Residents Lupe Rangel, Mary Castro, and Carmen Hernandez who are among the early birds at Wednesday's ice cream social.

Many of our Residents love the challenge of a good puzzle. It is an excellent way to keep the mind active while passing the time alone or with friends.

"We probably finish one puzzle a week," explains Audrey Mcfadden. "Some of the puzzles are so beautiful that it's hard to break them up and re-box them. Instead we mount them for display in the 'Puzzle Room' and enjoyed them much longer."



Residents Katherine Oakes and Audrey
McFadden work to complete another beautiful
puzzle for the Puzzle Room display.

Puzzle

Even the word is strange...
Many little pieces to arrange.
To form a city scene, marina, whatever you like,

Even a horse drawn carriage on a country pike.

The artist's creations are quite diverse. Your concentration you can immerse.

The puzzle workers like the task. The finished product is all we ask

To compensate the effort and the time. It's much better than this poor rhyme.

by Resident Audrey Mcfadden
April 26, 2011

"Let us sing the glories of our Risen Jesus!"

St. Jeanne Jugan

EASTER ALLELUIA EXCLAIMED WITH JOY

Sundown on Holy Thursday marked the beginning of three sacred days of prayer at Jeanne Jugan Residence. Our liturgies included special reflections on the Last Supper, the Passion of Christ and his death on the cross. These beautiful moments helped to prepare each of us for the great joy of Easter – the Resurrection of Jesus and the promise of new life.

We thank our generous benefactors who provided gifts of food, flowers, and more to bring happiness to our Residents. We wish you and your families continued Easter joy.



The tradition of the live Stations of the Cross continued this year with a moving presentation done in silhouette. This new format added a dimension of drama and reverence so appropriate for our Good Friday service.



Anne Coyne and Helen Igloi enjoy decorating the chapel with beautiful flowers for Easter morning.



When dying Easter eggs, our Residents love to experiment with various dyes and making unique patterns using rubber bands and colorful stickers. Some get even more creative by adding glitter and gluing on sparkly sequins!

Congratulations to Anne
Gilmore who completed
her preparation as a candidate
entering the Catholic Church. At
Holy Trinity Parish during the
Easter Vigil, she received her first
Communion and was confirmed.
According to Anne, the service
lasted over three hours and was
followed by a very warm reception
for all of the new members whom
she has enjoyed getting to know
through the process.

Welcome, Anne, and many continued blessings to you!



Anne Gilmore handmakes Easter Cards for each Resident. This has been her tradition for the seven years since moving to our Home!



Voluntieers Recognized for Outstanding Service

During National Volunteer Week, April 10 to 16, the Little Sisters hosted a luncheon for the 125 men and women who serve as volunteers throughout the Home. During 2010, the group logged an impressive 26,209 hours of service.

"We are so grateful for your generosity and love," said Sr. Caroline in her introduction. "You are a real extension of our hands as you help with so many tasks. Your friendship and loyalty are a true blessing."

Thank you to the many volunteers who assist in the kitchen and dining room, in the laundry, with decorations, with activities and crafts to mention only a few. To join our volunteers or to help with the Holiday Boutique call 310-548-0625, ext 213.



Recognitions extended to Natalie Gamache (10 yrs) and Fran Kaveney (25 yrs) Missing: Rita Madigan (15 yrs)





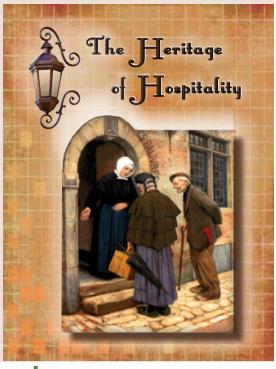
Front Row: Alice Campolo (3 yrs), Jerry DiLeva (3yrs), Sylvia Kostyo (3 yrs), Agnes (Lindy) Riley (5 yrs) Back: Margarida Bracco (5 yrs), Betty Gemelli (5 yrs), Mary Jo Neiger (5 yrs) Absent: Kathy Hagan (3 yrs), Lyn Santiago (3 yrs)

June 25th Auxiliary Fundraising Event

The Auxiliary's exciting fundraiser will be held

on Saturday, June 25th at the Virginia Country Club in Long Beach. The Virginia Country Club proudly features its founding year of 1909 and beautifully captures the comfort and feel of early California in its latest decorating makeover. Knowing that the Little Sisters of the Poor came to Los Angeles in 1905, we have weaved in the "heritage" aspect to embrace both elements of the event.

The focus of our theme is on the hospitality exemplified by the Little Sisters as they live their daily lives in response to the fourth vow they profess as Little Sisters. The invitation cover includes an early painting of a Little Sister welcoming an elderly couple into the Home. Invitations are in the mail. If you did not receive one, please call the Development Office at 310-548-0625 ex 212 to have one mailed to your addresss. We look forward to having you join us in support of the work of the Little Sisters of the Poor.



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